



*See what everyone's  
talking about with CapTel!*

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# Iowa

## Purchase a CapTel Phone

CapTel phones are available for purchase at a specially-reduced price directly through WCI:

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## Apply for a CapTel Phone

There are new changes to the CapTel program in Iowa. CapTel phones can now be obtained in two ways - by voucher or by direct purchase. In addition, businesses, agencies, and schools, as well as individuals who wish to purchase a second phone, may also purchase a CapTel phone. Read on for details!

## Voucher Program

Iowa residents may qualify to receive a voucher that covers 95 percent of the cost of a CapTel phone, and any additional accessories such as a headset and/or ringer, through the Telecommunications Access Iowa (TAI) equipment voucher program. To learn more about the voucher program, please visit the [TAI website](#).

You can download an application for an equipment voucher at:

<http://relayiowa.com/tai/Equipmentapplication.pdf>

Contact:

Telecommunications Access Iowa

6925 Hickman Rd.

Des Moines, IA 50322

515-282-5130 TTY

515-282-5099 Voice

800-606-5099 Voice

### HAMILTON CAPTEL



When you just can't hear on the phone, even a simple phone call becomes frustrating. Fortunately, [Hamilton CapTel](#) makes it possible for you to see exactly what is being said to you on the telephone.

### VIDEO: WHY CAPTEL?



### TESTIMONIALS



People who use the Captioned Telephone have a lot to say about the experience.

[Learn More >>](#)

### STATE PROGRAMS

Select your state for special programs that provide a CapTel phone free or at a reduced rate.

Select Your State



VIDEOPHONE: tai.dyndns.tv (65.103.182.19)

515-237-3917 Fax

[TELEIOWA@aol.com](mailto:TELEIOWA@aol.com)

## For more information about CapTel service:

Relay Iowa Customer Service

P.O. Box 285 Aurora, NE 68818

888-516-4692 (Voice/TTY)

402-694-5110 (Fax)

[iarelay@hamiltonrelay.com](mailto:iarelay@hamiltonrelay.com)

[www.relayiowa.com](http://www.relayiowa.com)

\*NOTE: Ultratec provides equipment application forms and instructions only as a convenience to CapTel users. Ultratec is NOT involved with the application process for equipment, and therefore cannot answer questions about the status of your application. If you have questions about the status of your voucher application, please contact TAI at email address: [TELEIOWA@aol.com](mailto:TELEIOWA@aol.com).

## Hamilton WebCapTel

You can also get CapTel captions over the Internet during conversations on your own telephone. [Learn more.](#)

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