



Update

Fall 2019

Cascade's 185th Birthday Celebration

Of the 185 years, Cascade Communications has been serving the community for 65 years.



It all started back in 1954 when the Cascade Commercial Club decided to purchase a telephone system and make their own improvements. We have come a long way since that time. Within the past ten years, we have upgraded our systems to Fiber to the Home (FTTH) networks, and just within the last two years, we extended our fiber optic network to all rural areas in our service area. With this Fiber optic network, we are able to provide Internet speeds far faster than state and national averages.

From the initial telephone services offered 65 years ago to the most advanced fiber optic technology available, we are

committed to the Cascade community and will continue to offer the best communication services to keep you connected!

We hope you enjoyed Wi-Fi Internet Access at the River View Park during the Hometown Days events, which is FREE to our Internet customers. You can login by using your Cascade Communications Internet account username and password. Next time you are in the park, give it a try.

Introducing a New Webmail Experience

We're excited to announce the launch of a redesigned Webmail. On September 5, 2019, when you log into your Webmail account, you will notice a refreshed user interface. Rest assured, this refresh will not affect your inbox, contact, settings or existing data.

What's new:

- A clean, modern, easy-to-use interface
- Mobile responsive design
- 3-pane inbox view for more management
- Refined calendar experience

We're excited about the new Webmail interface and hope you enjoy it. For more information, you can visit our website at www.cascadecomm.com or contact us at 563-852-3710.



106 Taylor St. SE
Cascade, IA 52033
563-852-3710
www.cascadecomm.com
info@cascadecomm.com

Hours:

Monday - Friday
8:00am - 4:30pm

After hours trouble: 563-852-3710
Internet tech support: 800-205-1110
Tech Home support: 877-373-3320



Be sure to follow us on facebook. See updates, tech tips, contests, recipes, specials & more!



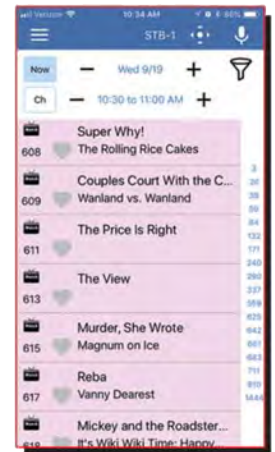
Manage your DVR Set-Top Box from Anywhere!

Did you know if you have CCtv service from Cascade Communications, you can manage and control your DVR Set-Top Box from anywhere using your Mobile Device?

Features include:

- View & search TV program guide.
- Filter channels on TV program guide by subscribed & favorites.
- View list of recordings from all DVR enabled set-top boxes.
- Manage all DVR recordings including scheduling a one-time or series, delete existing, viewing currently recording, and organizing folders.
- Perform remote control functions including changing channels.

You can download the MyTvs App from Google Play or the Apple Store. Look for the orange TV on a blue background from Innovative Systems, LLC. Stop in or contact our office for any help on setting this up on your device.



Did You Know?

N11 is a three-digit shortcut to reach special community resources. Besides the obvious 911, here is a list of other codes you should know:

- 211 Your source for local Human and Social Services information
- 311 Non-Emergency Police and Other Government Services
- 411 Local Directory Assistance (may incur a charge)
- 511 Local Traffic & Transportation Info
- 611 Customer Service from your cell phone (most carriers)
- 711 Telecommunications Relay Service (TRS)
- 811 One Call Services to protect pipeline and utilities
- 911 Emergency

Spread the Word!



Let your friends and neighbors know about our Fiber Internet Only Service and for each referral who signs up, you will receive a \$25 credit* and they will too!

100Meg Fiber Internet Services just \$57.95/mo.

No phone line required! No data caps, no contracts!

*Offer ends 09/30/2019. Only one credit per new account. Credits will be applied to active accounts 60 days after activation of Internet only services.